



Appointment Confirmation Policy

At New River Valley Dental Care we value your time and understand that things can change in your schedule. We have reserved the doctors/hygienists time to see you. To ensure that you keep this reserved appointment, you must confirm at least **24 hours** prior to your scheduled appointment time.

We will contact you by text message, email or phone to confirm your appointment **2-3 days** before your appointment time. Please respond to the phone call or text to confirm. If we leave you a voicemail please call us back. If a confirmation is not received within **24 hours** of your scheduled appointment time, your appointment may not be available for you when you arrive.

Please indicate how you prefer to be contacted for appointment confirmations.
Please indicate your preference.

Text _____ Phone Number For Confirmation _____
Email _____ Email For Confirmation _____
Phone _____ Phone Number For Confirmation _____

If you arrive more than **15 minutes** late for your appointment, we reserve the right to reschedule your appointment for a later time or another day.

By signing below, I _____
(Print Patient Name (or Guardian, if minor))

State that I have read and understand the Appointment Confirmation Policy

Patient Signature (or Guardian, if minor)

Date